

CIGNA MEDICAL GROUP TELEHEALTH VISIT

What is a Telehealth Visit?

A visit where the provider is able to treat patients wherever their patient is using the video feature on the patient's smartphone or computer.

What is needed for a Telehealth Visit?

- › Internet connection via phone or home
- › A mobile device or computer with a webcam

Benefits of Telehealth Visit.

- ✓ **Convenience** - access medical care from the comfort of your own home
- ✓ **Time** - No need to take time off of work or drive time to your doctor's office
- ✓ **Patient Safety** - Lessen the chance of catching a new illness while waiting in the doctor's office



Is there costs associated with a Telehealth Visit?

There is a cost associated with telehealth appointments. Deductibles, copays and coinsurance vary based on plan coverage, similar to the cost you would experience with an office visit. Refer to your plan documents for costs and details of coverage under your specific health plan.

Telehealth visits are provided for certain types of appointments. If you would like to schedule a Telehealth appointment with a Cigna Medical Group provider please contact us at (800) 233-3CMG (3264) and we will be happy to assist you.



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